



Dear Prospective Customer:

Subject: **Our personal, no risk guarantee**

As business owners, we recognize that signage is a major investment for your business; and to that end, we guarantee that you will receive the highest-quality signage at a competitive price, with unparalleled service and integrity from our professional team.

Security Signs is proud to be a family-owned and operated business that has served the Pacific Northwest since 1925. Our stellar reputation has been earned through integrity, quality, and service to distinguish us from our competitors. To that effect, we pledge the following to you:

- Diligent attention and communication from your experienced, professional project manager through the entire sign process. Signage is not something you need to be concerned about once the contract has been signed, allowing you time for other matters.
- Signs that are built to the exact size and quality specifications provided in the design. In other words, you get exactly what you are paying for—including the proper size and materials.
- Designs produced by our award-winning design team that maximize the effectiveness of your on-site advertising and adhere to all sign codes.
- Materials that are the highest quality, UL certified, and ecologically friendly.
- Production, installation and workmanship conducted by the finest, quality-sensitive craftsmen.
- Adherence to all local and state regulations for workmanship, licenses, and safety.
- On-time, no fail delivery – on or before the date promised in the contract.
- No unjustified change orders or pricing surprises on the final invoice.

Further, we guarantee that you will be:

- happy with your signage and the process of working with your project manager
- dealing with a reputable company that stands behind your signage and continues to be in business
- a valued return customer

Respectfully,

Carol Keljo, Owner

Tom Keljo, Owner

Kevin Keljo, Owner

2424 SE Holgate Blvd. * Portland OR 97202-4747 Phone 503.232.4172 Fax 503.230.1861

www.securitysigns.com

State Contractor Numbers: OR 122809 WA SECURSI 020CF